I am pleased to offer special services to my constituents in Massachusetts' First Congressional District. As your representative to the U.S. Congress, I hope to assist you in dealings with the federal government. Listed below are some ways in which my office may assist First District constituents.

# **Social Security**

For retirement, survivor's or disability benefit claims, my offices can advocate on your behalf, monitor the status of your application, and work with the Social Security Administration to see that your case is given every possible consideration.

#### Medicare

Caseworkers in my offices can help you determine which services are covered under Medicare. If you are having specific problems regarding a coverage issue, I will make an inquiry on your behalf.

#### **Health Insurance**

If you are uninsured or underinsured, my staff can provide information on agencies that can assist you in obtaining affordable health coverage.

# Housing

For qualified applicants, the federal government offers first-time home buyer loans and assistance in making needed home repairs. My office can also provide information about the Section 8 rental voucher program.

#### **IRS**

If you are experiencing a federal tax problem, a caseworker on my staff can contact an IRS taxpayer advocate on your behalf and work with the agency to help ensure that you receive a fair and timely response.

#### **Veterans**

If you are a veteran or the family member of a veteran, I can help with a wide range of issues, including service-connected disability compensation, VA health care, home loans and

educational benefits. My offices can also help obtain lost copies of military personnel records and/or medal and ribbons earned while serving.

### **Federal Workers' Compensation**

If you are a federal employee, my offices can assist you in obtaining a status report for a pending Workers' Comp claim. I may also be able to expedite the disposition of your claim.

### **Passports**

If you have proof of citizenship and need a passport before the normal six-week processing time, my offices can help you to expedite your application.

# Immigration/Visas

My offices can provide you with immigration forms and be your liaison with the U.S. Citizenship and Immigration Services (USCIS). My staff can give you the USCIS website so you can monitor the status of an application until a decision is reached. I may be able to assist family members seeking visitors' visas, and my offices will work with U.S. embassies abroad to help ensure that a fair decision is made on visa applications.

### **Student Loans**

My staff can provide you with information regarding federal student loan repayment options.

### **Travel Advisories**

My office can secure information for you on the safety of traveling abroad.

#### Referrals

If the federal government does not have jurisdiction over your particular problem, my staff will make sure you are referred to an agency or representative who can assist you.